

For Mac

1. Get a mobile phone with a built-in modem. We are using a Nokia 6680. There are several models from several manufacturers that have this feature.
2. Enable your phone to act as a modem. Instructions are usually included with your phone, or can be found online for your particular phone. For Nokia instructions, see <http://europe.nokia.com/A4516037>.
3. Connect your phone to your laptop. You can do this with either a USB cable (difficult to find in Dhaka, try mobile phone accessory shops) or via Bluetooth. Instructions for connecting Nokia devices can be found at <http://europe.nokia.com/A4516037>. We do not have instructions for other types of phones, but you can probably find specific instructions through an online search.
4. Go to a Grameen store. In Dhaka, there is a large Grameen store with English-speaking staff on Gulshan Ave., close to Gulshan 2 (a large circle/intersection in the Gulshan neighborhood.)
5. Get a Grameen SIM card; you will need two passport sized color photos to do so. There are several photo shops in Dhaka if you want to do it there.
6. Ask the customer service rep to configure your SIM to access the internet.
7. You have two pricing options – pay per Tk. 0.50/kilobyte, or Tk. 1150 for unlimited monthly browsing. Both options are **pre-paid** (no need for monthly billing statements).
8. Connect everything up and start browsing!

For PC

There are several options for connecting a PC laptop. We recommend using a Grameen EDGE device.

Option 1 – Grameen EDGE device

1. Purchase an EDGE wireless internet device. In Dhaka, you can try looking in a Grameen store, or in mobile phone/accessory shops. There is a variety of such shops in Motijheel. These devices seem to be sold out/out of stock around the city, so getting one may be difficult.
2. Use the disc packaged with the EDGE device to install the appropriate software. Follow the instructions that are given.
3. Go to a Grameen store. In Dhaka, there is a large Grameen store with English-speaking staff on Gulshan Ave., close to Gulshan 2 (a large circle/intersection in the Gulshan neighborhood.)
4. Get a Grameen SIM card; you will need two passport sized color photos to do so. There are several photo shops in Dhaka if you want to do it there.
5. Ask the customer service rep to configure your SIM to access the internet.
6. You have two pricing options – pay per Tk. 0.50/kilobyte, or Tk. 1150 for unlimited monthly browsing. Both options are **pre-paid** (no need for monthly billing statements).
7. Connect the EDGE device to your laptop, open up the software, and click connect!

Option 2 – Use Phone as Modem - Grameen

1. Get a mobile phone with a built-in modem. We are using a Nokia 6680. There are several models from several manufacturers that have this feature.
2. Enable your phone to act as a modem. Instructions are usually included with your phone, or can be found online for your particular phone. For Nokia instructions, see <http://europe.nokia.com/A4516037>.
3. Connect your phone to your laptop. You can do this with either a USB cable (difficult to find in Dhaka, try mobile phone accessory shops) or via Bluetooth. Instructions for connecting Nokia devices can be found at <http://europe.nokia.com/A4516037>. We do not have instructions for other types of phones, but you can probably find specific instructions through an online search.
4. Go to a Grameen store. In Dhaka, there is a large Grameen store with English-speaking staff on Gulshan Ave., close to Gulshan 2 (a large circle/intersection in the Gulshan neighborhood.)
5. Get a Grameen SIM card; you will need two passport sized color photos to do so. There are several photo shops in Dhaka if you want to do it there.
6. Ask the customer service rep to configure your SIM to access the internet.

7. You have two pricing options – pay per Tk. 0.50/kilobyte, or Tk. 1150 for unlimited monthly browsing. Both options are **pre-paid** (no need for monthly billing statements).
8. Connect everything up and start browsing!

Option 3 – Use Phone as Modem – CityCell ZOOM

Citycell is another service provider which offers internet through a mobile phone/modem. Citycell is on a CDMA network, which means that it is not compatible with GSM phones, which are most common, internationally. (They also have a device similar to the EDGE, but it is often sold out.)

1. Go to a Citycell store/Customer Service office. We got ours set up at the office close to Gulshan 1 (a large circle/intersection in the Gulshan neighborhood of Dhaka). It's easiest if they help you with most of the setup.
2. Decide whether you want the phone modem or wireless device internet option. The wireless devices are often out of stock. The phone that they offer is a Huawei C5320. The phone is Tk. 7200, and the connection fee is Tk. 1000. (When you are not connected, you can use this phone as a regular mobile phone.)
3. Select which billing option you want. (E.g. 1 GB of monthly browsing for Tk. 1000, with overage billed at Tk. 0.50/kilobyte.) ZOOM service is only **post-paid**, which means you need to have a monthly bill mailed somewhere. The upside is that you can check your statements online, thus negating the need to really physically receive the statements. You can list your address as:
<Your Name>
Hands On Disaster Response
c/o Mr. Abul Hossain
C&B Road
Rayenda Bazar
Sharankhola, Bagerhat
4. Install the software that accompanies the phone. Follow the instructions that are given.
5. Connect the phone to your laptop with the included USB cable.
6. Set up the phone to act as a modem. Menu->Settings->Phone Mode, right click to Data Service. Click "Activate" and "Yes."
(Note: "Activate" will not appear if the phone is not connected to your laptop.)
7. Set up a dial-up connection for ZOOM using your computer's "Network Connections."
8. After entering username and password, click connect and start browsing!